

2015

# MEMBERSHIP

SOUTH DAKOTA PUBLIC ASSURANCE ALLIANCE

# ANNUAL REPORT

# **Our Purpose**

Protecting local government assets since 1987, the South Dakota Public Assurance Alliance is a Member-owned local government risk-sharing pool providing liability and property coverage and risk management services to South Dakota municipalities, counties, townships, conservation districts, and special districts.

Our mission is to provide exceptional coverage and service to our Members, ensuring stable rates and risk reduction for South Dakota's future.

# **Board of Directors**



Dennis Olson Chairman Brandon



Mike Wiese Vice Chairman Brown County



Jim Borszich Treasurer Huron



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Jeff Heinemeyer Madison



Terry Weisenberg Lawrence County



Tracy Turbak Sioux Falls



Steve Harding
Pierre



Yvonne Taylor SDML



Bob Wilcox SDACC

# Letter from the Chairman of the Board

#### Dear SDPAA Members:

This report is designed to provide you with an overview of the pool finances as well as a general understanding of the services that are offered by the SDPAA. If you have any additional questions about this report or questions about the pool, please contact me or a member of the Board.

The South Dakota Public Assurance Alliance had another very successful year in 2015. Loss Control Credits, Loss Ratio Credits, Renewal Credits, and Law Enforcement Credits were continued, resulting in refunds totaling \$1,060,941 to qualifying Members.

The South Dakota Public Assurance Alliance had a new look in 2015. Administration (including Underwriting) and Marketing were brought in-house and are located in a branch office in Sioux Falls. Marketing was renamed Member Services and given a new direction. Two service personnel were hired allowing coverage to both ends of the State. A new reinsurance company was brought on board that has provided some new lines of coverage including Enhanced Crime and Cyber Liability. The new Enhanced Crime coverage takes the place of the individual bonds for the finance officer and covers all employees up to \$1 million per occurrence, and at a fraction of the cost. Cyber Liability protects you from the costs associated with computer hackers. The 2014 goals of the transition into 2015 were more than met, and the Alliance is operating very smoothly.

New things in the future include a shorter renewal form and a new interactive website with a portal to submit applications and to allow the Member to review their account.

The Board of Directors truly appreciates your membership and continued participation in the South Dakota Public Assurance Alliance. Your questions and concerns are welcome.

Sincerely,

Dennis E. Olson

Chairman of the Board

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# Letter from the Executive Director

Dear SDPAA Members,

2015 marked a watershed in the history of the South Dakota Public Assurance Alliance with the transition of administration and marketing in-house and the development of a Member Services Program. The purposes of these developments were to provide SDPAA Members with better coverages and better services while maintaining SDPAA's history of stable, competitive rates. The major goal of the SDPAA in 2015 was a successful transition of these services; a transition as seamless as possible for our Members.

By all accounts, we not only met our goal, we exceeded it. SDPAA Members have better coverage, a better understanding of their coverages and coverage needs, better services, and better communications than they have ever had. This has been a joint effort by the SDPAA Board of Directors, the SDPAA staff, the SDPAA service providers, the SDPAA Member Services Task Force, and all of the Member-Owners of the SDPAA.

2015 began with the announcement of a reduction in rates for nearly all lines of coverage. The decision to bring services in-house resulted in savings in the SDPAA's operating budget and a healthy portion of those savings were passed on to SDPAA Members in the form of a total 4.71% rate reduction returning \$440,000 to Members.

Other highlights of 2015 included the additions of Enhanced Crime Coverage and Cyber Liability Coverage, an increase in the SDPAA's communications with Members through personal visits and an improved website, and a number of efficiencies for Members including simplifying the application and renewal process, developing a user-friendly Property Valuation Report, rewriting coverage documents which are easier to understand and interpret, and utilizing our relationship with the SDPAA's reinsurance broker to assist Members in obtaining coverage for exposures for which coverage had been unobtainable or unaffordable in the past.

We are committed to continuing and furthering our efforts to provide SDPAA Members with exceptional coverage, services, and return on investment.

Sincerely Yours,

Judy Payne

Judith M. Payne Executive Director

# Member Services

Member-Owned, Protecting Local Government Assets since 1987

The South Dakota Public Assurance Alliance (SDPAA) added four new Members and also added numerous coverages for many existing Members in 2015. The new Members consisted of one city, one township and two special districts. The growth was achieved in a highly competitive environment. The SDPAA has been able to maintain stable rates through its financial strength and solid financial planning. The SDPAA has grown to 413 Members which consist of cities, counties, conservation districts, townships and special districts.

The Member Services Task Force was established during the summer in 2014 and continued into the spring of 2015. Fifteen Member representatives as well as various SDPAA Board and Staff members met on several occasions to discuss SDPAA enhancements. A new website was launched on January 1, 2015 to provide more resources and valuable information to our Members.

We have enjoyed the hundreds of one-on-one Member visits throughout South Dakota. By reviewing coverages, we have identified the importance of making sure that if a new property has been purchased or acquired, it is added for coverage. We have also found double coverages in place on several items such as bonds and boiler and equipment coverage. We have found property covered that does not exist anymore. Making these adjustments and corrections is very helpful to our Members.

SDPAA continues to provide one of the broadest coverage programs available to governmental entities in South Dakota. SDPAA's mission is to provide exceptional coverage and service to our Members ensuring stable rates and risk reduction for South Dakota's future.

We thank the Member-Owners for their long-term dedication and strong support. We will continue to enhance the Member Services Program and look forward to a productive and exciting 2016!

# Claims Services

### Helping Members Mitigate Damages

In today's world, dealing with claims is a fact of life. Providing our Members with professional, timely, and efficient claims services is one of our top priorities. An important component of the SDPAA's continued success is the close working relationship between Members and the claims administrator.

The Pool's claims administrator, Claims Associates Inc., follows a claims handling policy that requires promptly contacting the Member and claimant when a claim is reported, and responsive, courteous follow-up communications with all parties involved. The goal is to conduct a thorough investigation as close in time as possible to the date of loss or date notice is given while recollections are fresh and other evidence can be examined or collected. Thorough investigations allow for more detailed analysis of claims and save money if the claim is litigated because defense counsel should not have to conduct additional factual investigation.

All claims are reserved for both indemnity and loss adjustment expense, at a level that reflects the degree of liability exposure, and expected expenses. Reserves are regularly reviewed for accuracy, and adjusted as information becomes available.

All claims are analyzed to determine the exposure to the Member and the Pool. Claims that are found to have merit will be resolved in the most efficient and cost-effective manner. Whenever possible, claims are resolved without resorting to litigation. Claims Associates uses direct negotiation and formal mediation to resolve claims. For claims that are without merit, the Pool maintains an aggressive defense posture. When suit is filed, defense counsel is selected based on the type of suit, the location, and Member input. We are fortunate to work with a select group of attorneys with experience working with public entities in various types of litigation. We work as a team with defense counsel to expeditiously bring litigation to a successful conclusion or put us on the best footing possible should the case go to trial. The Member is a part of that team and is consulted throughout the process and advised of progress.

Regardless how a claim is resolved, we always look for ways to leverage any lessons learned for the benefit of all Members. Claims Associates works closely with the SDPAA Executive Director, SDPAA Board, Underwriters, Member Services, and Loss Control personnel to educate Members about changes in law or provide practical advice to help eliminate or minimize future claims.

## Loss Control Services

### Helping Members Prevent and Manage Risks

The liability exposures facing local government in South Dakota are numerous. Utilizing risk management and loss control methods, liability can often be reduced and in some cases, it can be eliminated. The South Dakota Public Assurance Alliance (SDPAA) contracts with Safety Benefits, Inc. (SBI) to assist its Members in reducing and managing these exposures.

This past year, loss control representatives conducted 171 on-site surveys for SDPAA Members. During these surveys, recommendations were developed to assist Members with their loss control efforts. In 2015, the SDPAA continued the process of having SBI conduct property replacement surveys of all buildings that they cover. This service helps Members ensure they have all of their properties scheduled, and have sufficient coverage on each for replacement.

SBI continues to develop training programs to assist Members in reducing exposures. In 2015, a total of 3,669 local government employees attended 161 free training classes offered by the SDPAA. The SDPAA continues to offer a free video/DVD library to assist Members with their training needs. This past year, 54 Members checked out 323 safety videos/DVDs.

Also in 2015, Members of the SDPAA continued to have access to free on-line training. Through an agreement with FirstNet Learning, members can participate in 30 different training courses. A total of 51 Members had employees who successfully completed 1,596 on-line training courses.

The SDPAA sponsors an Employment Practices Hotline that provides Members with free access to attorneys that specialize in employment law. In 2015, a total of 48 Members made 88 calls to the hotline.

The SDPAA continued to retain the legal experts from the Public Agency Training Council (PATC) to update and train law enforcement Members on model policies and procedures for law enforcement and jails. These policies and procedures are developed specifically for South Dakota agencies.

SBI assists SDPAA in keeping Members aware of the latest in risk management, loss control, and safety trends and techniques through articles in the South Dakota Municipal League and the County Comment magazines.

This year's annual Loss Control Training Conference had 145 attendees. We presented safety awards to 58 Members; 12 Bronze, 2 Silver, 44 Gold and 30 Platinum Level at the Safety Award luncheons that are held in conjunction with the Annual SDML and SDACC Conferences. The Platinum Level award is presented to Members who have received the Gold Level award and have combined loss ratios of less than 60% for all lines of coverage.

# Staff and Service Providers

### SDPAA Staff

Judith M. Payne, Executive Director Ron Burmood, Director of Member Services Kristina Peterson, Director of Underwriting Paytra Nichols, Underwriter Jerry Krambeck, Member Services Representative Deb Corkill, Executive Assistant

South Dakota Public Assurance Alliance Main Office: 208 Island Drive, Ft. Pierre, SD 57532 Satellite Office: 5024 Bur Oak Place, Suite 103 Sioux Falls, SD 57108 Office: 800.658.3633 or 605.224.8654 (Option 2)

Web: www.sdpaaonline.org

### Service Providers

### Claims Administration

Claims Associates, Inc. Jeff Jares, President PO Box 1898 Sioux Falls, SD 57101 888.613.7064

#### Financial Audit

Eide Bailly David Glennon, CPA 4310 17<sup>th</sup> Ave. S. Fargo, ND 58103 701.239.8500

#### Actuarial Services

AON Risk Solutions Mujtaba Datoo, Actuarial Practice Leader 100 Bayview Circle, Suite 100 Newport Beach, CA 92660 949.608.6332

### Investment & Custodial Services

The First National Bank in Sioux Falls, Trust Department Sarah Madison and Tom Benz PO Box 5186 Sioux Falls, SD 57117-5186 800.553,7073

### Loss Control Services/Property Valuations

Safety Benefits, Inc. Doug Kirkus, President 4901 Isabel Place, Suite 120 Sioux Falls, SD 57108 888.313.0839

#### Reinsurance Broker

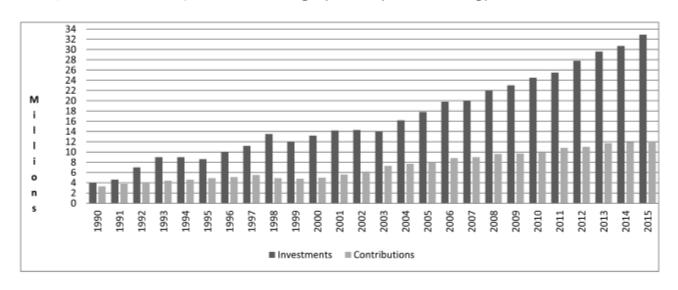
Alliant Insurance Services, Inc. Doug Wozniak, Sr. Vice President 1301 Dove Street, Suite 200 Newport Beach, CA 92660 949.756.0271

### General Counsel

May, Adam, Gerdes and Thompson, LLC Rob A. Anderson PO Box 160 Pierre, SD 57501 605.224.8803

## Membership Growth & Contributions

Since it began in 1987, the South Dakota Public Assurance Alliance has had steady growth in Membership and contributions. With 413 Members and over \$32 million in investments, SDPAA is one of the largest public entity-owned risk sharing pools of its kind in South Dakota.



### SDPAA Investments

### Investment Portfolio 12/31/2015

Cash and Money Market Fund Certificates of Deposit US Government Agencies

1,214,295	3.7%
4,839,147	14.7%
26,924,683	81.6%
32,978,125	100%



# **Statement of Net Position**

For the Year Ended December 31, 2015

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Cash and Cash Equivalents	\$ 1,214,295
Receivables	\$ 890,154
Investments	\$ 31,763,829
Other Assets	\$ 1,039,159
Total Assets	\$ 34,907,437

### LIABILITIES AND MEMBERS' EQUITY

### LIABILITIES:

Accounts Payable and Accrued Expenses	\$ 3,149
Unearned Contributions	\$ 3,249,655
Losses and Loss Adjustment Expense Reserve	\$ 10,748,599
Total Liabilities	\$ 14,001,403

NET POSITION	\$ 20,906,034
Total Liabilities and Members' Equity	\$ 34,907,437

# Statement of Revenues, Expenses and Change in Net Position

For the Year Ended December 31, 2015

UNDERWRITING: Contributions Reinsurance Ceded Total Operating Revenue	\$ 10,884,011 (1,783,452) 9,100,559
LOSSES: Losses and Loss Adjustment Expenses Incurred	\$ 5,031,465
GENERAL AND ADMINISTRATIVE EXPENSES: Administrative Expenses	\$ 1,477,108
Operating Gain/(Loss)	\$ 2,591,986
NON-OPERATING INCOME AND (EXPENSE):	
Net Investment Income	\$ 404,242
Capitalization Contributions	28,747
Capitalization Distributions	84,156
Total Non-Operating Income	\$ 517,145
CHANGE IN POSITION	\$ 3,109,131

# SDPAA Membership

Cities Colman Columbia Aberdeen Conde Alexandria Corona Alpena Crooks Andover Custer Astoria Dallas Aurora Davis Avon Deadwood Badger Dell Rapids Baltic Delmont Batesland Doland Belle Fourche Draper Belvidere Dupree Blunt Eagle Butte Bonesteel Edgemont Box Elder Egan Brandon Eureka Brandt Fairburn Bridgewater Fairfax Bristol Fairview Britton Faulkton Brookings Flandreau Buffalo Florence Buffalo Gap Freeman Burke Ft. Pierre Camp Crook Garretson Canova Gary Canton Gettysburg Castlewood Gregory Cavour Grenville Centerville Groton Central City Harrisburg Chancellor Harrold Chelsea Hartford Claire City Hayti Claremont

Hecla

Hermosa

Clark

Clear Lake

Herrick New Witten Hill City Nisland Hosmer North Sioux City Hot Springs Oacoma Howard Oelrichs Hudson Ortley Hurley Parker Huron Peever Interior Pickstown Iroquois Piedmont Isabel Pierpont Kennebec Pierre Quinn Keystone Lake Andes Lake City Roscoe Lake Preston Roslyn Langford St. Francis Lead Lennox Sherman Long Lake Sioux Falls Madison Sisseton Marion Spearfish Martin Springfield McIntosh Stockholm Stratford McLaughlin Midland Sturgis Milbank Summerset Miller Summit Mission Tea Mission Hill Mitchell Tolstoy Montrose Toronto Morristown Trent Mount Vernon Turton Murdo

Ree Heights St. Lawrence Timber Lake Valley Springs Veblen Vermillion

Volga Wagner Wall Warner Wasta Watertown Waubay Webster Wessington White White River Whitewood Willow Lake Wilmot Wood Woonsocket Worthing Yale Yankton

Counties Aurora County Beadle County Bennett County Bon Homme County **Brookings County** Brown County Buffalo County Butte County Charles Mix County Clark County Clay County Codington County

Corson County

Custer County

Day County

Deuel County

Davison County

Faulk County Grant County Gregory County Hamlin County Hand County Hanson County Harding County **Hughes County** Hutchinson County Hyde County Jackson County Jerauld County Jones County Kingsbury County Lake County Lawrence County Lyman County Marshall County McCook County McPherson County Meade County Mellette County Miner County Minnehaha County Moody County Oglala Lakota County Pennington County Sanborn County Stanley County Sully County Todd County Tripp County Turner County

Walworth County

Edmunds County

Fall River County

Viborg

New Effinaton

Newell

New Underwood

# SDPAA Membership

Townships Lee Butte Aberdeen Civil Leseuer Campbell County Alban Lien Charles Mix Allen Lincoln Clay County

Andover Lowe Baker Lyons Codington County Brainard Mathews Corson County Broadland Mellette Custer Butler Minnesota Davison County Cambria Montpelier Day County Carthage North Detroit Deuel County Castlewood Oneota Dewey County Choteau Creek Ordway Douglas County Columbia Rauville East Pennington Custer Richland (Cayour) Edmunds County

Darlington Richland (Mina) Elk Creek Dayton Rosefield Fall River Dixon Rusk Faulk County Dumarce South Detroit Grant County Eden Spirit Lake Gregory County

Elmira Spring Valley Hamlin County Elrod Star Valley Hand County Esmond Hanson County Sumner Faxton Swan Lake Harding County Fuller Union Hughes County

Union - Howes

Springlake

Ward Garland Gem Warner Harmon East & West Wayne Hartland Webster

Henry West Rondell Hickman White Butte Highland (Canton) Whitewood

Highland (Wagner)

Garden Prairie

Edens

Highland (Webster) Conservation Districts Hillside American Creek Hoffman Aurora County Jones Beadle County

Kidder Bennett County Lansing Brookings County Lawrence Brown-Marshall Soil

Haakon County

Hutchinson County

Hyde County

Jackson County

Jerauld County

Jones County

Kingsbury

Lincoln

McCook

Miner

Minnehaha

Moody County

Lake County

Lawrence County

Marshall County

Mellette County

McPherson County

Clearfield-Keyapaha & Hamill

Sanborn County Shannon County South Brown Spink Stanley County Sully County Todd County Tri-County Turner Union

Walworth County Yankton County Ziebach County

Pennington

Perkins County

Roberts County

Potter County

Special Districts

Alexandria Fire District Belle Fourche Irrigation District Black Hills Council of Local Governments Boulder Park Road District #2

Brown County Mud Creek Watershed District Canyon Springs Sanitary and Water District

Castlewood Ambulance District Castlewood Fire District Cedar Hills Road District Centennial Hills Road District

Central Plains Water Development District Central South Dakota Enhancement District

Claire City Fire Protection District Claremont & Community Fire Assn. Columbia & Community Fire Association Conde Volunteer Fire Department Corson Village Sanitary District

Custer Ambulance District Custer-Fall River Waste Management District

Dakota Dunes Community Improvement District

Diamond E Road District East Jones County Fire District Edgemont Ambulance District

First District Assn. of Local Governments

Health Pool of South Dakota Lake Cochrane Sanitary District Lake Herman Sanitary District Lake Madison Sanitary District Lake Pelican Water Project District Lead-Deadwood Sanitary District Lyons Volunteer Fire Department

Mountain Pines Road District North Marsh Lake Watershed District Northwest SD Regional Landfill Pickerel Lake Sanitary District Planning & Development District III

Metro Communications

Prairie Village

Renner Sanitary District South Dakota Municipal League SDML Workers' Compensation Fund SD Assn of County Commissioners

SDPAA

SD Public Funds Investment Trust South Eastern Council of Governments Southern Missouri Waste Management Assn. University & Bridle Estates Sanitary District Upper Crow Creek Watershed District West Dakota Water Development District Woodland Hills Sanitary District

### **Past Board Members**

### Richard Negstad

Brookings County Commissioner 1986 - 1989

### Ray Woodsend

City Attorney, Rapid City 1986 - 1993

### Carole Hillard

Councilmember, Rapid City 1989 - 1994

### Jack White

Mayor, Sioux Falls 1986 - 1994

### Duane Anderson

City Attorney, Sioux Falls 1986 - 1997

### Karen Bulman

Councilmember, Rapid City 1993 - 1998

### **Gary Hanson**

Mayor, Sioux Falls 1997 - 2003

### Stan Rietveld

Councilmember and Airport Board, Mitchell 1987 - 1998

### Ralph Mack

Codington County Commissioner/Weed Board 1989 - 1999

### George Opitz

Lawrence County Commissioner 1987 - 2000

### Manfred Szameit

Finance Officer, Sioux Falls 1986 - 2001

### **Gary Drewes**

Mayor, Pierre 1995 - 2002

### Judy Larson

Black Hills Council of Local Government 1993 - 2002

### Allen Aden

Director of Public Safety, Pierre 1997 - 2008

### **Gary Colwill**

City Attorney, Sioux Falls 2004 - 2008

### Ted Eggebraaten

Retired Brookings County Highway Superintendent, Brookings 2002 - 2011

### Jerry Krambeck

Mayor, City of Spearfish 2002 - 2013

# In Appreciation

The South Dakota Public Assurance Alliance takes this opportunity to publicly thank the South Dakota Municipal League, for its foresight in creating a liability and property pool. Without the leadership of the League, the Pool would not be in existence today.

The primary goal of both organizations is to provide quality service, stable contributions and practice good risk management. This long-standing partnership has been beneficial to the public entities of South Dakota.

### South Dakota Public Assurance Alliance

Judith M. Payne, Executive Director Main Office: 208 Island Drive, Ft. Pierre, SD 57532 Satellite Office: 5024 Bur Oak Place, Suite 103 Sioux Falls, SD 57108 Office: 800.658.3633 or 605.224.8654 (Option 2)

### Sponsored and Endorsed By:

South Dakota Municipal League Yvonne Taylor, Executive Director 208 Island Drive, Ft. Pierre, SD 57532 800,658,3633

### Endorsed By:

South Dakota Association of County Commissioners Bob Wilcox, Executive Director 211 East Prospect Avenue, Pierre, SD 57501 605.224.4554

### **South Dakota Public Assurance Alliance**

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